

Hosting Provider Report - BedBooking Sp. z o.o.

<https://bed-booking.com/terms-of-service/>

This document is our report on content moderation. Under the European Union Regulation – the Digital Services Act, we are classified as a hosting provider. This is because we store information made available by you at your request, e.g., in the form of shared content, comment sections, review sections, or an online forum.

We conduct our reports once a year between January and March.

Number of Orders Received from Public Authorities

In **2024**, we did not receive any orders from public authorities.

Number of Reports on Illegal or Other Inappropriate Content

1. Between **01-07-2024** and **31-12-2024**, we received a total of **0 reports** from you (our service users).
2. The reports were categorized based on the type of reported illegal content: **not applicable**.
3. Actions taken regarding the reported violations: **not applicable**.
4. We do not use automated means to process complaints – all reports are handled by designated team members.
5. The median time required to take action after receiving a complaint: **not applicable**.

Information on Content Moderation

1. We moderate content on our own initiative through the actions of designated team members. We do not use automated tools for this purpose.
2. We provide training for team members responsible for content moderation to improve their actions.
3. To facilitate the flow of information from you, we provide clear guidelines in our [Terms of Service](#), where users can submit reports and understand the reporting process. Additionally, we have provided reporting templates, which are attached to our [Terms of Service](#).
4. At forms, forums, and comment sections, we consistently provide information on how to report illegal content or file complaints, along with a direct hyperlink to our [Terms of Service](#).
5. The actions described above apply uniformly to all types of violations.

Number of Complaints Received Regarding Our Internal Complaint Handling System

1. In the course of operating our internal complaint handling system, we received **0 complaints** from you in the past year.
2. The grounds for complaints were: **not applicable**.
3. Decisions made in response to complaints: **not applicable**.
4. The median time required to take action after receiving a complaint: **0**.
5. Number of decisions overturned as a result of complaints: **0**.

Automated Decision-Making (Content Moderation)

We do not use any tools for content moderation, complaint analysis, or violation assessments. We rely solely on designated and trained members of our team.