

COMPLAINT FORM

Filled by the Client

Client Data:

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Order Date:

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Proof of Purchase Data:

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Information on the Service in question:

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Description of the cause of complaint:

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Client's Request:

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date and signature of the Client

COMPLAINT PROTOCOL

Filled by the Operator

Protocol No.:

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Date of making:

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Date of receipt of the complaint:

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Method of addressing the complaint:

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signature of the Operator